

Refer and Monitor an Intervention: Supplier's Learning Pack - End to end Referral Journey | May 2021

ONGOING SUPERVISION - Probation Practitioner (PP) meets with the Service User (SU) on regular basis as part of the rehabilitation

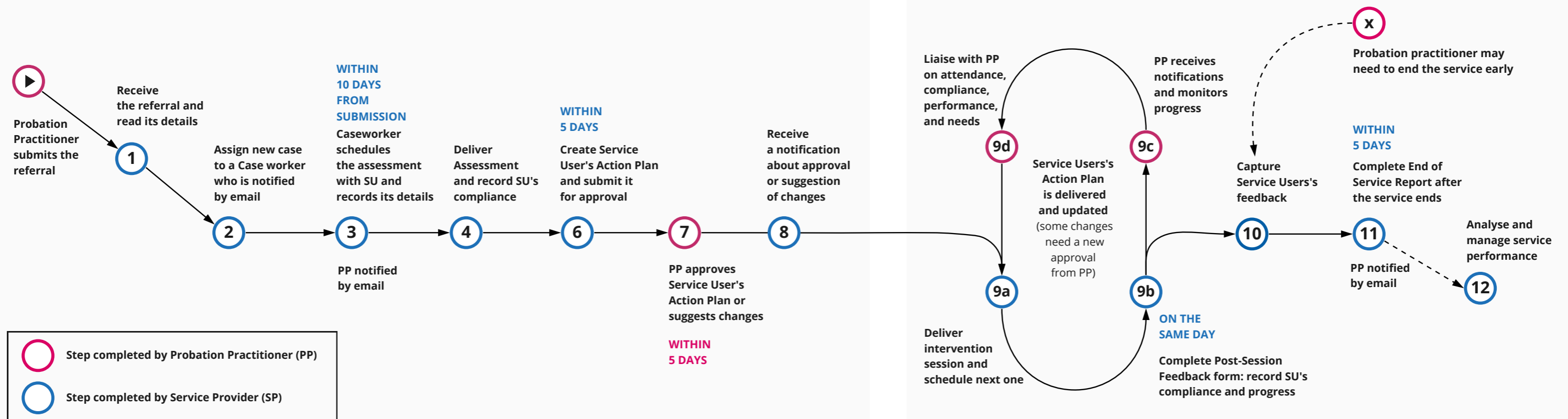
REFERRAL

INTERVENTION DELIVERY

Probation Practitioner (PP) uses **Refer and Monitor an Intervention** to find a Commissioned Rehabilitative Service, make a referral and monitor it's progression, receives notifications

PP uses **Refer and Monitor an Intervention** to monitors SU's attendance, performance, receive case notes, and notifications

Supplier uses **Refer and Monitor an Intervention** to receive referrals, create Service User's Action Plan, record appointment details, SU's attendance, compliance, performance, and to submit forms and receive notifications



SUPPLIER'S LEARNING PACK:

▶ **Quick start guide:**

Refer an Monitor an Intervention

▶ **Bite-sized guide:**

What can I expect from... Referral form?

▶ **Bite-sized guide:**

How do I... create Service User's Action Plan?

▶ **Bite-sized guide:**

How do I... Create and manage user accounts?

▶ **Bite-sized guide:**

How do I... receive and assign referrals?

▶ **Bite-sized guide:**

How do I... record SU's compliance and progress?

▶ **Bite-sized guide:**

How do I... complete End of Service Report?

X Probation practitioner may need to end the service early