



Refer and Monitor an Intervention Digital Service Round Up

The latest news on R&M fixes, improvements and new developments for staff in the Probation Service and CRS Suppliers

Issue 3: January 2022

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- **Release of risk screen in R&M referral Probation Version**

Jargon buster

Refer and Monitor Digital Service (R&M)

Refer and monitor an intervention digital service (sometimes referred to as Refer and Monitor) enables probation practitioners to find suitable interventions and refer service users to the service providers (suppliers) who run intervention programmes. It enables suppliers to prepare and report on the interventions that they deliver.

Commissioned Rehabilitative Services (CRS)

Commissioned rehabilitative services allow probation to commission a greater range of resettlement and rehabilitative services regionally from specialist organisations. This enables the delivery of services that can be tailored to respond to the diverse backgrounds and needs of individuals to effect positive outcomes as well as maximise opportunities for collaboration with local partners, including VCSE organisations, local authorities and Police and Crime Commissioners

Target Operating Model

CRS is a key part of the [Target Operating Model](#)

Release of risk screen in R&M referral Probation Version

The risk screen in R&M has changed (from 28 January 2022). Currently there is a blank 'additional risk information' box as below.

Service user's risk information

Additional risk information

The new risk screen will automatically pull through risk information from nDelius. It will include a risk box showing risk and to whom and also individual risk information sections as a prompt for the referrer. This will **not** be shared with the CRS provider.

HMPPS | Refer and monitor an intervention

FEEDBACK [Give us your feedback](#) to help us improve this service.

Joye Hatto CRN: D007516
Date of birth: 30 August 1946 | Contact number: Not found | Email address: Not found

OASys risk information

Latest assessment: 21 June 2021

Who is at risk
kjlkj

What is the nature of the risk
jklklkj

When is the risk likely to be greatest
kjlkjklj

Concerns in relation to self-harm
Yes
fsklklfkl

Concerns in relation to suicide

Risk to	Risk in community
Children	Very high
Staff	Very high
Public	High
Known adult	Low

VERY HIGH RoSH
Risk of serious harm
Last updated: 21 Jun 2021

Not shared with provider

Once the information has been pre-populated, prior to progressing the referral, the Probation Practitioner **must review and if necessary remove information, to ensure that only relevant risk information, pertinent to the CRS provider delivering the service safely is shared.**

This includes information not owned by the probation service eg police, prison NHS owned etc and removing sensitive information such as victim details unless essential for the safe delivery of service. Information should be shared in line with information sharing **PI 15/2016**

If no amendments are made to the risk section, R&M will prompt the referrer to check and edit the information pulled through. If the answer is 'no' the referrer will be asked to confirm that they understand that they are responsible for any information shared.

HMPPS Interventions - Make

Test users and test offenders

hmps-interventions-ui-dev.apps.live-1.cloud-platform.service.justice.gov.uk/referrals/41b5b701-6e1f-4482-89c2-145c6f1cc851/risk-information

Apps Contract Mgmt HMPPS Intervent... Service runbook Resources - Event... Work Prod Man DATA & TRIAGE Useful reading RISKS R&M dev KPI planning for D... Reading List

Concerns in relation to vulnerability

Yes

jdsfhkksdjfhksd

Additional information

None

Do you want to edit this OASys risk information for the Service Provider?

☐ Yes

☒ No

! You have not edited any of the OASys information. Selecting save and continue will share it with the service provider in its current form. Make sure there are no sensitive details included. You will be responsible for the information that is shared.

[What is sensitive information](#)

☐ I understand this information will be shared with the Service Provider

Save and continue

The referrer can then return to the risk boxes and amend.

(If for any reason a referrer loses their place, there is an option to revert to the original information pulled through.

HMPPS Interventions - Make

Test users and test offenders

hmps-interventions-ui-dev.apps.live-1.cloud-platform.service.justice.gov.uk/referrals/41b5b701-6e1f-4482-89c2-145c6f1cc851/edit-oasys-risk-information

Apps Contract Mgmt HMPPS Intervent... Service runbook Resources - Event... Work Prod Man DATA & TRIAGE Useful reading RISKS R&M dev KPI planning for D... Reading List

Yes

Revert to original OASys information

Concerns in relation to vulnerability

Yes

Revert to original OASys information

Additional information

None

Revert to original OASys information

☐ I understand this information will be shared with the Service Provider

Where there is no full ROSH assessment, the below will be shown. The referrer will be able to amend as above. Where R&M defaults to 'no information provided' or 'don't know' referrers should complete each box to confirm 'no identified risk'.

Search MOJ Digital & Technology

Captured at: 01/26/2022, 04:52 PM
URL: https://hmpps-interventions-ui-dev.apps.live-1.cloud-platform.service.justice.gov.uk/referrals/34c383ae-7aec-4ab0-988b-8327a5ae74a1/risk-information

HMPPS

Refer and monitor an intervention

R. Practitioner

Sign out

FEEDBACK Give us your feedback to help us improve this service.

Tsa Inb

CRN: X010964

Date of birth: 7 January 1976 | Contact number: Not found | Email address: Not found

OASys risk information

Latest assessment: Assessment date not found

Who is at risk

No information provided

What is the nature of the risk

No information provided

When is the risk likely to be greatest

No information provided

Concerns in relation to self-harm

Don't know

Concerns in relation to suicide

Don't know

Concerns in relation to coping in a hostel setting

Don't know

Concerns in relation to vulnerability

Don't know

Additional information

None

Do you want to edit this OASys risk information for the Service Provider?

Yes

No

Save and continue

Rosh score not found

RoSH

Risk of serious harm

Last updated: assessment date not found

Risk to

Risk in community

Feedback

To send feedback on the R&M tool direct to the R&M development team use the feedback option in the R&M Tool (see below)

HMPPS

Refer and monitor an intervention

R. Practitioner (CRS Seetec Business Technology Centre Limited)

Sign out

FEEDBACK Give us your feedback to help us improve this service.

All cases

Reporting

All cases

See all interventions below.

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